# Community-based participatory research: understanding a promising approach to addressing knowledge gaps in palliative care

Catherine Riffin<sup>1\*</sup>, Cara Kenien<sup>2</sup>, Angela Ghesquiere<sup>3</sup>, Ashley Dorime<sup>4</sup>, Carolina Villanueva<sup>5</sup>, Daniel Gardner<sup>3</sup>, Jean Callahan<sup>6</sup>, Elizabeth Capezuti<sup>7</sup>, M. Carrington Reid<sup>2</sup>

<sup>1</sup>Department of Human Development, College of Human Ecology, Ithaca, NY, USA; <sup>2</sup>Division of Geriatrics and Palliative Medicine, Weill Cornell Medical College, New York, NY, USA; <sup>3</sup>Brookdale Center for Healthy Aging, Hunter College of the City University of New York, New York, NY, USA; <sup>4</sup>Northeast Business Group on Health, New York, NY, USA; <sup>5</sup>University of California, Irvine, California, USA; <sup>6</sup>Legal Aid Society, Brooklyn Neighborhood Office, New York, NY, USA; <sup>7</sup>Hunter College School of Nursing of the City University of New York, New York, NY, USA *Correspondence to:* Catherine Riffin. 333 Cedar Street, PO Box 208239, New Haven, Connecticut 06520-8239, USA. Email: Catherine.Riffin@yale.edu.

**Abstract:** Concern over the need for effective and accessible healthcare for individuals with advanced chronic illness has drawn attention to the significant gaps in our knowledge of palliative medicine. To advance our understanding of this field, community-based participatory research (CBPR) is proposed as a tool for future research initiatives. This paper offers a rationale for how CBPR may be employed to address specific gaps in palliative care research. Several examples where this approach has been used previously are described, and potential obstacles to implementing this research method are delineated. Despite challenges to incorporating CBPR to palliative care research, this approach holds substantial potential to advance our current understanding of the field and promote sensitivity for future programs, practices and policies.

Keywords: Community-based participatory research (CBPR); palliative care

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Over the past several decades, increased attention has been paid to the need for effective and accessible healthcare, especially for individuals suffering from advanced illness (1). As a holistic and interdisciplinary approach to treatment, palliative care combines the perspectives of front-line clinicians and other providers with those of patients and their families to deliver comprehensive treatment and care (2,3).

Although palliative care has been recognized as a promising approach to addressing the needs and priorities of individuals with advanced illness (4,5), significant knowledge gaps remain (6,7). Recent systematic reviews (7,8) consensus reports (3,6), and policy statements (4) continue to advocate for increasing the current knowledge base and recommend rigorous, evidence-based efforts to promote effective translation of research evidence into practice.

Especially critical is the need to align research efforts with the priorities of key stakeholder groups; namely patients, their family members, and interdisciplinary teams of healthcare providers who deliver palliative care (6). Systematic engagement of these groups can lead to tailored and appropriate care for underserved and vulnerable patient populations and their families (9) as well as culturally-sensitive interventions (10).

To address the call for targeted and systematic inquiry, we propose community-based participatory research (CBPR) as one promising strategy. In this paper, we first define what CBPR is, and present a rationale for its applicability to palliative care research. We then describe how CBPR could address specific gaps in the field, highlight several examples where this approach has been used in palliative care, and finally outline barriers to applying CBPR in this field.

Table 1 Principles of CBPR (Israel et al., 1998)

- 1. Recognizes the community as a unit of identity
- 2. Builds on strengths and resources within the community
- Facilitates a collaborative, equitable partnership in all phases of the research
- 4. Fosters co-learning and capacity building among all partners
- Balances knowledge and action for the mutual benefit of all partners
- Addresses locally-relevant health problems and considers multiple determinants of health and disease
- Occurs in a cyclical and iterative process that includes ongoing evaluation of successes and obstacles
- 8. Disseminates findings and knowledge gained to all partners
- Involves a long-term process and commitment to sustainability

CBPR, community-based participatory research.

# What is community-based participatory research?

Across the fields of medicine, social science and public health, a number of partnership approaches to research have been described. Although the term "CBPR" has been used interchangeably with "community-centered", "community-involved", "participatory", or "collaborative" research, a fundamental characteristic of CBPR is the intentional engagement of community members in sharing their unique perspectives and local knowledge (11). More specifically, CBPR is distinguished from other approaches that conduct research in community settings, but do not actively involve community members in all phases of the research process (11).

CBPR is defined by nine key principles (11) (*Table 1*). At its core, CBPR is a collaborative approach to research that seeks to address a locally-relevant health issue. This methodology intentionally and equitably engages researchers and community members in all aspects of the research process, including decision-making, capacity building, knowledge generation, and dissemination of findings. CBPR projects begin by defining a "community of concern," which may consist of individuals within a given geographic region or individuals with a shared identity (e.g., ethnic group, health concern). CBPR is a cyclical and iterative process; one that is designed to promote long-term commitment by researchers and community members alike (11). Ultimately, the goal of this research strategy

is to integrate new knowledge and understanding with community change efforts for the mutual benefit of all partners (11). As such, CBPR offers practical and sustainable solutions that are intended to improve the health and wellbeing of the involved communities.

The literature has pointed to a number of advantages that can accrue from using a CBPR approach (12). These benefits include: (I) ensuring that the research topic reflects a major issue identified by community; (II) improving the quality, validity and sensitivity of the research by drawing upon community wisdom; (III) promoting trust between communities and researchers; (IV) improving the translation of research findings into policy and practice; and (V) enhancing uptake of the research findings by community members.

### Specific benefits of using CBPR approaches in palliative care research

In the following section, we describe the ways in which CBPR can be employed to address several challenges that occur routinely when conducting research in populations receiving palliative care. Specifically, we highlight how CBPR could help to facilitate recruitment and retention of study participants, enhance measurement quality, and improve intervention research, while empowering patients and their family members to make their voices heard (*Table 2*).

### Facilitating recruitment and retention

Palliative care research has suffered from small, unrepresentative samples (13), with the majority of studies enrolling non-Hispanic white participants (14). Importantly, CBPR is an effective tool for recruiting vulnerable and hard to reach populations (15,16) including ethnic minorities (17).

A number of studies point to the important role community partners and liaisons play in improving recruitment and retention (17). For instance, research with veterans has engaged community-based liaisons to successfully reach and involve ethnic minorities in focus groups (18). Similar findings have been demonstrated among older adults. In research debriefings, older community members involved in a CBPR initiative attributed its high response rate to local volunteerism, further proposing that older people may be more receptive to local residents than to academic researchers (19).

In addition to improving subject recruitment, CBPR also promotes long-term commitment by inviting community members to select a topic that is relevant to their needs

Table 2 Five ways CBPR can improve palliative care research

Issue in palliative care research	CBPR solution
Recruitment of diverse and representative samples	Involves community members as research partners and liaisons to relevant community organizations
Retention of study participants	Fosters long-term commitment through active collaboration and equitable control over all aspects research process
Development of quality measurement tools	Enhances the validity and sensitivity of assessment tools by drawing upon community wisdom and lived experiences
Intervention effectiveness	Encourages feedback from community members to improve participation and enthusiasm for the intervention
Encourage equity	Promotes feelings of empowerment in community members through co-learning and reciprocal transfer of knowledge, skills, and power

CBPR, community-based participatory research.

(11,18). Joint ownership over the research project leads to lasting investment by community members, and ultimately, lower attrition rates (20). For example, older adults involved in a CBPR initiative aimed at improving elder services emphasized that their desire to bring tangible benefits to their community was critical in keeping them actively involved in the research project (19).

### Enhancing measurement quality

The palliative care literature has also lamented the field's continued reliance on generic and inappropriate assessment tools (7). Notably, CBPR has been cited as an advantageous approach in developing tailored assessment tools for specific populations (20,21). Indeed, clinical trials incorporating community involvement have demonstrated pronounced benefits in terms of measurement quality of health care delivery (17).

Further, research with advanced cancer patients has successfully employed a collaborative approach to questionnaire development, where nurses assisted in constructing a valid questionnaire that would also minimize patient burden (15). Incorporating patient input has been shown to improve participants' acceptance of assessment tools (20) and could be used with palliative care patients and their families who may share concerns about time burdens and fatigue.

### Improving intervention effectiveness

CBPR has demonstrated promise in enhancing interventions

by drawing upon local wisdom to develop and adapt interventions to the community's unique needs and priorities. For example, in a study of stroke-related social services, stroke survivors, caregivers, and health professionals played a meaningful role in formulating service development plans, "information packs" for navigating stroke care, as well as a rehabilitation program that directly addressed the survivor-identified need for social integration (22). Clinical trials also acknowledge the benefits of patient involvement (17), noting that CBPR ensures that the trial is relevant to the lives of afflicted individuals (23). This approach could be readily employed with palliative care populations to promote greater alignment between intervention programs and palliative care patient priorities.

Integrating the perspectives of key stakeholders facilitates uptake of the intervention by community members, and enhances methodological rigor through encouraging community feedback and bi-directional dialogue about the procedural aspects of the initiative (15). Overall, CBPR's emphasis on community engagement enhances the external validity of research protocols, especially in adapting cultural content and knowledge (24).

### Encouraging equity

Within CBPR initiatives, community members and researchers equitably share power and control over all phases of the research process. Through the reciprocal transfer of knowledge, skills and capacities, decision-making power and resources, community members and researchers achieve equal ownership of the project information and

outcomes. In turn, this sense of partnership translates into tangible benefits (22). For example, among older adults, CBPR has been shown to promote feelings of empowerment as respected members of the research team by providing them with the opportunity to impart their unique experiences and insights (25).

Central to the focus of this article, CBPR's strength in upholding community integrity and empowerment runs parallel with palliative care's emphasis on dignity-conserving care (26). Through treating patients as equals and encouraging family members' involvement in the research process, the dignity approach promotes individual autonomy in decision-making and overall quality of life (26).

# **Examples of CBPR studies employed in palliative care**

We have described the ways in which CBPR could be used to address specific challenges in palliative care research. Below, we provide a summary of studies that have implemented elements of this research strategy with terminally ill and end-of-life populations; though none have applied CBPR in its purest form, where partnership is present in every aspect of the research process.

Williams and colleagues employed a CBPR approach to design and implement a pilot randomized controlled trial that sought to improve quality of life among adults with end-stage acquired immunodeficiency syndrome (AIDS) (27,28). Building on an academic-community agency partnership, critical feedback regarding elements of the intervention (i.e., delivery of meditation and massage) and outcome assessments was obtained prior to implementing the study. In turn, the investigators were able to demonstrate significant improvements in quality of life among intervention (vs. control) patients, and credited CBPR as a tool that helped them to successfully design an intervention deemed acceptable by individuals with advanced AIDS.

In addition, several studies have demonstrated the benefits of using CBPR to address the needs of patients with advanced cancer. For example, Hanson and colleagues (29) used this approach to develop and implement a peer support training intervention for African Americans living with advanced cancer. Throughout the project, community stakeholder groups provided recommendations about how best to recruit and train lay persons who received (and ultimately delivered) the support intervention. The partnership was able to demonstrate broad reach of the intervention in the

community, with 23 community organizations adopting its use (29).

Another study focusing on advanced cancer employed a CBPR approach that brought together clinicians, academicians, patients at the end of life (end users) to develop a method for addressing the problem of comorbid weight loss and eating difficulties among individuals receiving palliative care (15). The authors were able to successfully recruit participants for study (58% response rate) and credited the use of CBPR, in particular meaningful dialogue between the stakeholder groups and tailoring of the study methods, as being instrumental in their ability to successfully implement the study in this population.

Two ongoing projects provide further evidence of the growing interest in employing CBPR approaches in palliative care research, and in particular, with minority groups (30,31). In a multi-level partnership including community-based organizations, caregivers, Latina breast cancer survivors, healthcare providers, and researchers, Rush and colleagues developed and are evaluating an 8-week skill-building intervention targeting Latina breast cancer survivors and their family caregivers, with the aim of enhancing participants' stress management, self care and communication abilities (30). In addition, CBPR methods are being used to develop a culturally appropriate palliative care program tailored to adult ages 60 years and older facing a terminal illness (31). Researchers are collecting information from potential end users and soliciting input from a community advisory board to develop the intervention, which will be pilot tested (using a telemedicine approach) to establish its feasibility and potential efficacy. The investigators hypothesize that use of CBPR principles will increase the likelihood of program acceptability, adoption across multiple agencies, and ultimately sustainability at the agency level.

# Barriers to applying CBPR as a research tool in palliative care

Although CBPR holds promise for addressing knowledge gaps in palliative care, as noted in the above examples, several barriers and obstacles must be acknowledged.

### Ethical challenges

Upholding ethical standards, especially patient privacy and protection, is of utmost importance in human subjects research. Among individuals receiving palliative care and their family members, participation may be viewed by research ethics boards as an undue burden with the potential to exacerbate the already fragile state of these groups (32). Because CBPR encourages collaborative decision-making, thereby upholding the ethical standard of patient autonomy, it requires a significant level of patient and family participation. Consequently, along with the benefit of direct involvement in CBPR emerges the residual challenge of increased time commitment by patients and families (33). Still, there is evidence that the demands of the research process may not be as overwhelming as expected: A participatory approach to studying palliative care revealed that patients actually welcome the opportunity to contribute to finding solutions for others facing advanced cancer (15).

### Practical challenges

In addition to ethical issues, certain practical barriers also need to be surmounted. Patients' own symptoms, including pain and fatigue, may preclude them from successfully completing self-report measures or adhering to structured interviews (34). For other patients, "gatekeeping" by healthcare providers may thwart their participation (34). Well-intentioned providers may attempt to protect patients from the burden of research involvement either by not offering consent, or acting on the patients' behalf when they believe the patient would not wish to participate.

Although CBPR approaches are thought to place increased time demands on healthcare providers (17), recent work has challenged this assumption. Palliative care teams engaged in participatory research have noted that the protocol actually took less time and was less demanding than expected (15).

A final challenge is that of funding. Acknowledging this issue, funding agencies have begun to request applications for projects involving community partners. For example, The Centers for Disease Control and Prevention has required community involvement for research on health promotion and disease prevention, while The National Center for Minority Health and Health Disparities of the National Institutes of Health (NIH) recently released a call for applications specifically involving CBPR approaches to health research. In addition, funding by the Patient Centered Outcomes Research Institute (PCORI) requires meaningful engagement of key stakeholder groups (i.e., patients, caregivers, and clinicians) in all aspects of the research process, including study design, conduct, and dissemination of results. Despite this dramatic increase in federal and private foundation support for CBPR over the

past decade, funding for CBPR interventions remains a small fraction of the billions of dollars in support of more traditional research efforts (16).

#### **Conclusions**

The goal of this article was to shed light on the potential benefits of employing CBPR approaches in palliative care and to offer tangible and specific examples of how this strategy has been previously employed. We also delineated several ethical and practical challenges that may arise when implementing CBPR with palliative care populations. Despite the identified barriers, we contend that CBPR is uniquely situated to address a range of methodological and practical challenges in palliative care research. Through targeted involvement of community members, CBPR initiatives ensure that the research has contextual and cultural relevance while fostering long-standing partnerships between communities and researchers. The natural overlap between palliative care's emphasis on patient dignity and CBPR's focus on empowerment will lend itself to fruitful researchercommunity member partnerships.

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#### **Footnote**

\*Catherine Riffin is now at Yale School of Medicine in the Division of Geriatrics.

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