

Effect of outpatient physician involvement on the physician orders for life-sustaining treatment completed by hospitalists: a crosssectional study

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Background: Hospitalists are becoming increasingly involved in end-of-life (EOL) care decision making. They participate in the completion of physician orders for life-sustaining treatment (POLST) for patients who have not yet decided whether to proceed with life-sustaining treatment (LST) at the EOL. However, hospitalists are not physicians who have continuously treated patients in outpatient settings; hence, the continuity of care may be poor. We aimed to analyze the effect of outpatient physician involvement on the POLST completed by hospitalists.

Methods: A retrospective cohort study was conducted in patients aged 18 years or older treated by hospitalists who completed POLST at Seoul National University Bundang Hospital from February 2018 to March 2020. The clinical and sociodemographic data were obtained through a medical chart review, and the differences in the characteristics of POLST were analyzed depending on the status of outpatient physician involvement.

Results: A total of 3,533 POLST forms were written, of which 175 (5.22%) were completed by the hospitalists. The proportion of POLSTs completed by hospitalists gradually increased from 2.53% in 2018 to 4.58% in 2019 and 15.9% in 2020. A total of 144 (82.3%) patients had malignancies, while 31 (17.7%) patients had non-cancer illnesses. In 47.4% of the patients, outpatient physicians were involved in completing physician's orders for LST. When the outpatient physicians were involved, more patients signed the POLST form themselves (P=0.02) and chose comfort measures only when asked to determine their preferred LST type (P=0.00).

Conclusions: The completion of POLST by hospitalists is gradually increasing. LST was reduced when the outpatient physicians participated in the completion of POLST. Using measures to increase the involvement of outpatient providers in goal care discussions, the quality and goal concordance of EOL care can be improved.

Keywords: Hospitalist; physician order for life-sustaining treatment (POLST); end-of-life (EOL) care

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Introduction

Hospitalists are specialists in inpatient care. In the United States, they play a positive role in improving the quality of inpatient care, reducing medical costs, and shortening hospital length of stay (1). Moreover, the number of hospitalists has been increasing exponentially every year (2). The hospitalist system in Korea was first introduced in 2015 to reduce the working hours of medical residents and improve the quality of care. Since then, it has been gradually expanded to many hospitals. Recent studies conducted in Korea reported that introduction of the hospitalist program reduced the time spent in the emergency room, hospital length of stay, and transfer rate to the intensive care unit (ICU) (3,4).

In Korea, the "Act on Hospice, Palliative Care, and Lifesustaining Medical Decisions for Patients in the End-of-Life Process (Life-Sustaining Medical Decision Act)" was enacted and applied to the clinical settings from February 4, 2018. The Life-Sustaining Medical Decision Act is a law that protects patients who consider resuscitative efforts to be at odds with their goals of care from undesired lifesustaining treatments (LSTs), through their own decision or the consent of their surrogates. Suspension of LST is intended for patients whose symptoms worsen rapidly and are in the end-of-life (EOL) process. The physician orders for life-sustaining treatment (POLST) was actively introduced during the legislation of the Life-Sustaining Medical Decision Act.

The POLST, which was initially implemented in 1993 at the Oregon Health Sciences University, is a standardized medical order that is supposed to record a discussion between a physician and a patient with severe disease. POLST is a process to improve EOL care, creating specific medical orders to be honored by physicians, nurses, and other healthcare assistants (5). Contrary to the "do not resuscitate (DNR)" form, POLST includes more information on the types of EOL intervention that the patient with terminal disease chooses to receive (6). Although POLST offers more information than a standard DNR form, there are patient safety concerns that relate to the discordant understanding between the patient and the provider completing POLST (7). In Korea, the Life-Sustaining Treatment Decision Act was applied in the clinical setting under the government's initiative, and the government decided to use the POLST form as part of the EOL care.

Hospitalists are becoming increasingly involved in EOL

care decision making for their patients (8). An inpatient stay may be an opportunity for patients to consider whether they want additional hospitalization or where they are in the course of their disease. While patients are in the hospital, they can have in-depth consultations with hospitalists and have a lot of time to plan such things. Hence, it is important to determine whether the LST should be implemented in patients during the EOL process; for patients who have not yet decided on this, hospitalists are involved in the completion of POLST. Because hospitalists are not physicians who have continuously treated patients in an outpatient setting, the continuity of care may be poor. Moreover, it may be difficult for hospitalists to establish a rapport with patients and caregivers, creating a major obstacle for POLST completion. In such situations, the physician who treated the patient in an outpatient setting can be involved in the decision making.

In this study, we aimed to analyze the results of POLST implementation in patients who discussed the treatment with hospitalists who completed POLST. In addition, we aimed to investigate the effect of outpatient physician involvement on POLSTs completed by hospitalists. We present the following article in accordance with STROBE reporting checklist (available at https://apm.amegroups. com/article/view/10.21037/apm-21-3158/rc).

Methods

Study design and participants

A retrospective cohort study was conducted in patients aged 18 years or older who were admitted to the hospitalist wards of Seoul National University Bundang Hospital (SNUBH), a quaternary-care academic medical center, and completed POLST between February 2018 and March 2020. The study was conducted in accordance with the Declaration of Helsinki (as revised in 2013). The SNUBH institutional review board reviewed and approved this study design (B-2012-655-107) and waived the need for obtaining an informed consent from participants.

Procedures and data collection

POLST completion was conducted in patients nearing EOL and patients with terminal disease. EOL and terminal disease are defined as statutory provisions in the Life-Sustaining Medical Decision Act. The EOL process refers to a condition in which there is no possibility of recovery

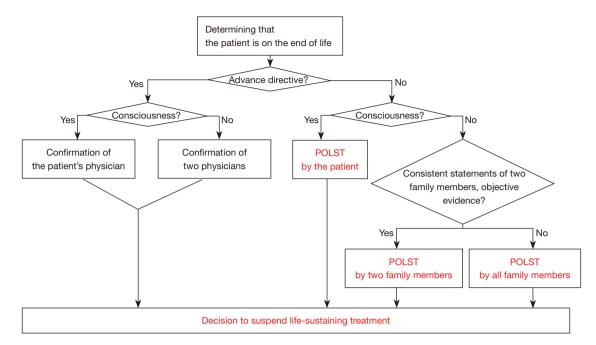


Figure 1 The process of POLST completion. If the patient has previously completed an AD, the doctor confirms it and proceeds according to the preliminary AD. If there is no AD and the patients are conscious and can make decisions, they are asked to directly sign the POLST form. When the patients are unconscious, if there is objective evidence to prove that the patient will not receive life-sustaining treatment, a statement from two family members is required. If such evidence is absent, consent from all family members is required. POLST, physician orders for life-sustaining treatment; AD, advanced directive.

despite treatment, the symptoms worsen rapidly, and death is imminent. Terminal diseases are defined as diseases with life expectancy of less than several months due to irreversible organ dysfunction. The above two situations are determined based on the medical judgment of the doctor in charge and one medical specialist in the relevant field.

The hospitalists completed POLST with patients or their legal representatives in the following manner: If the patient had previously completed an advanced directive (AD), the doctor confirmed it and proceeded according to the preliminary AD. If no AD was made, the method differed depending on whether the patient was conscious. If the patient was conscious and able to make decisions, he or she was asked to sign the POLST form. In the absence of consciousness, if there was objective evidence such as a living will or video to prove that the patient would not receive LST, a statement from two family members was required. Consent from all family members was required in the absence of such objective evidence. This process is summarized in the flowchart in Figure 1. This flowchart was created in accordance with the laws presented in the Life-Sustaining Medical Decision Act of Korea. According to

this act, although a certain patient was in the EOL process due to terminal disease, if the patient wanted full treatment including cardiopulmonary resuscitation, the patient was excluded from the indication of POLST.

POLST included the following information: the patient's disease status and intervention options; the implementation method of LST and decision for suspension of LST; the use of hospice care; details on the proceedings for completion, registration, custody, modification, and withdrawal of POLST; and the use of the Medical Institution Ethics Committee. Patients and their surrogates can determine the LST category. The LSTs include cardiopulmonary resuscitation, mechanical ventilation, hemodialysis, extracorporeal membrane oxygenation, vasopressor drugs, transfusion, and chemotherapy. After the hospitalists explain the procedures and complications of LST, they decide whether to perform these procedures (Figure S1).

The hospitalist physicians underwent training on how to have a conversation and complete the form on January 31, 2018. The hospitalists who could not attend on that day were required to undergo video training.

Demographic data, including age, sex, diagnosis,

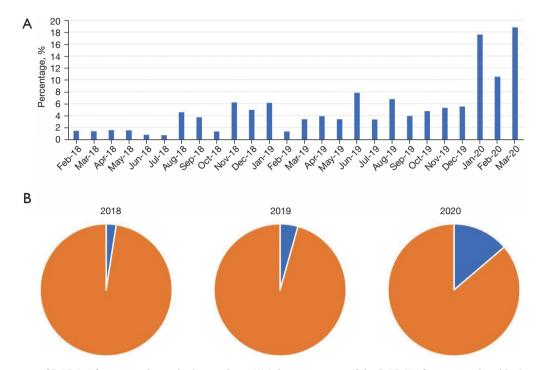


Figure 2 Percentage of POLST form completion by hospitalists. (A) The percentage of the POLST forms completed by hospitalists among all POLST forms. In the pie charts of (B), the blue portion means the POLST completed by hospitalists, and the orange part refers to the POLST completed by other physicians. According to (B), the proportion of POLST completed by hospitalists increased from 2.53% in 2018 to 4.58% in 2019 and 15.9% in 2020. POLST, physician orders for life-sustaining treatment.

educational attainment, outpatient physician involvement, and POLST-discordant ICU care, were obtained. Outpatient physician involvement was defined as the participation of the physician who followed up the patient in counseling during the completion of the POLST form.

Statistical analysis

The characteristics of the patients' baseline data and POLST are expressed as median with ranges for continuous variables and as frequencies and percentages for categorical variables. Comparisons were performed using the Student's *t*-test for continuous variables, and chi-square or Fisher's exact tests for categorical variables. A multivariate logistic regression analysis was performed to assess the differences of POLST characteristics depending on the outpatient physicians' involvement. All tests were two sided and performed at a significance level of 0.05. Statistical analyses were performed using IBM SPSS v. 21.0 (IBM Corp, Armonk, NY, USA).

Results

Study patients

Between February 2018 and March 2020, 3,533 POLST forms were written at SNUBH, of which 175 (5.22%) were completed by hospitalists. *Figure 2A* shows the percentage of POLSTs completed by hospitalists among all patients. As shown in *Figure 2B*, the proportion of POLSTs completed by hospitalists were 2.53% in 2018, 4.58% in 2019, and 15.9% in 2020. The oncological co-management in SNUBH was initiated in 2020. A total of 175 patients with POLSTs completed by hospitalists were eligible for this study.

Patient's baseline characteristics

The clinical characteristics of the patients and POLSTs are summarized in *Table 1*. The median age of the participants was 75 (range, 34–98) years, and 88 (50.3%) were female. A total of 144 (82.3%) patients had malignancies, while

Annals of Palliative Medicine, Vol 11, No 7 July 2022

 Table 1 Baseline demographic and clinical characteristics of hospitalized patients with POLST

Variables	No. of patients (n=175)
Age, median (range, year)	75 (34–98)
Sex, n (%)	
Male	87 (49.7)
Female	88 (50.3)
Diagnosis (underlying medical condition), n	(%)
Malignancy	144 (82.3)
Lung cancer	39 (22.3)
Gastrointestinal cancer	31 (17.7)
Hepato-pancreatico-biliary cancer	30 (17.1)
Breast cancer	12 (6.9)
Genitourinary tract cancer	11 (6.3)
Hematologic malignancy	8 (4.6)
Others	12 (6.9)
Non-cancer illness	31 (17.7)
Dementia	17 (9.7)
Severe lung disease	7 (4.0)
Heart failure	2 (1.1)
Chronic kidney disease	2 (1.1)
Severe liver disease	1 (0.6)
Rheumatoid disease	2 (1.1)
Educational attainment, n (%)	
< High school	73 (41.7)
High school	59 (33.7)
College or more	43 (24.6)
Outpatient physician's involvement, n (%)	83 (47.4)
POLST-discordant ICU care, n (%)	4 (2.3)

POLST, physician orders for life-sustaining treatment.

31 (17.7%) patients had non-cancer illnesses. Among the malignancies, lung cancer was the most common (22.3%), followed by gastrointestinal cancer (17.7%); hepato-pancreatico-biliary cancer (17.1%); breast cancer (12%); genitourinary cancer (6.3%); hematologic malignancy (4.6%); and others (6.9%), including brain tumors, metastasis of unknown origin, soft tissue sarcoma, skin cancer, and thymic cancer. Dementia was the most common

Table 2 POLST characteristics

Variables	No. of POLSTs (n=175)	
POLST signatory, n (%)		
Patients making decisions	97 (55.4)	
Surrogates' decisions	78 (44.6)	
Choices selected on POLST forms, n	(%)	
Comfort measures only	23 (13.1)	
Limited additional intervention	152 (86.9)	

POLST, physician orders for life-sustaining treatment.

non-cancer illness (9.7%), followed by severe lung disease (4.0%), heart failure (1.1%), chronic kidney disease (1.1%), severe liver disease (0.6%), and rheumatoid disease (1.1%). Among the 175 patients, 102 (58.3%) had achieved higher education after completing high school.

In 47.4% of the cases, the outpatient physicians in charge of the patients were involved in the process of completing the POLST form through consultation. Four patients received POLST-discordant ICU care, which accounted for 2.3% of the total patients.

Characteristics of POLST

The characteristics of POLST are summarized in *Table 2*. Ninety-seven (55.4%) patients directly signed the POLST form, while 78 (44.6%) were signed by the patients' legal representatives. Only 23 (13.1%) patients selected "comfort measures only," which means that the patients did not wish to receive any LST, and 152 (86.9%) patients chose limited intervention as LST.

Comparison between the groups with and without outpatient physician involvement

Table 3 shows the differences according to the status of outpatient physician participation in the POLST completion process. In the group that received POLST through the participation of outpatient physicians, the proportion of younger patients, patients with malignant diseases, and patients who chose comfort measures alone was relatively higher than the group without outpatient physician involvement. Results of the multivariate analysis showed that in patients with malignancies, outpatient physicians were involved more frequently during the POLST completion process (P=0.02). When the outpatient

Table 3 Compar	rison between the gro	oups with and with	out physician i	involvement in the P	OLST pro	eparation by the hos	pitalist

Mariahla	Univariate analy	Univariate analysis		Multivariate analysis	
Variable	Odds ratio (95% Cl)	P value	Odds ratio (95% CI)	P value	
Male sex	1.02 (0.57–1.85)	0.94	1.02 (0.51–2.01)	0.97	
Age >60 years	0.37 (0.18–0.77)	0.01	0.41 (0.17–1.01)	0.05	
Malignancy	6.15 (2.24–16.90)	0.00	3.90 (1.29–11.81)	0.02	
Education, > high school	0.97 (0.53–1.76)	0.91	0.74 (0.36–1.56)	0.43	
Signatory	0.35 (0.19–0.65)	0.00	0.42 (0.20–0.85)	0.02	
Selected LST	5.14 (1.67–15.82)	0.00	6.66 (1.98–22.33)	0.00	
ICU care	3.41 (0.35–33.46)	0.19	5.35 (0.44–65.07)	0.19	

POLST, physician orders for life-sustaining treatment; LST, life-sustaining treatment.

physicians were involved, more patients signed the POLST form themselves (P=0.02) and chose comfort measures only when asked to determine their preferred LST type (P=0.00). No significant difference was observed in the POLST-discordant ICU care between the two groups (P=0.19).

Discussion

Since Wachter et al. first named a hospitalist as a doctor who specializes in caring for inpatients in the United States in 1996 (9), many countries, such as Canada and Japan, have introduced the hospitalist system. Since its introduction in 2015, the hospitalist system in Korea has evolved and diversified; it now includes quality improvement and inpatient safety (10). However, the role of the hospitalist has not been standardized and varies according to the needs of each hospital. According to the 2014 survey of the Society of Hospital Medicine, hospitalists play various roles, including primary care physician referral, medical co-management, palliative care, and others. As reported in this survey, 15.6% of the hospital medicine groups for adults were responsible for providing palliative care. As part of palliative care, the EOL care for patients with terminal disease is also conducted by hospitalists. According to one study, POLST sometimes does not reflect the patient wishes well (7), so it is important to train the hospitalists to prevent these medical errors.

The hospitalist system was introduced in 2015 in SNUBH. From 2015 to 2019, the hospitalists in SNUBH were mainly in charge of acute medical units and surgical co-management. After the implementation of oncological co-management in SNUBH in January 2020, it has become usual for hospitalists to provide palliative care for patients with malignant disease. In the oncological co-management at SNUBH, hospitalists are mainly responsible in managing the acute medical problems of cancer patients, treating the complications of chemotherapy (e.g., neutropenic fever), treating various infections, providing pain management, and providing EOL care. They are not in charge of administering chemotherapy, which is administered by oncologists. Therefore, the frequency of POLST completion by hospitalists has increased significantly in 2020 compared to that in 2018 and 2019.

A total of 144 (82.3%) patients had malignancies and 31 (17.7%) patients had non-cancer illnesses. Although the proportion of cancer patients who underwent POLST was more than four times higher than that of patients without cancer, 20% of the patients with non-cancer illnesses were also included. With the rapid aging of the population and the development of medical science, the number of patients with chronic diseases unrelated to cancer continues to increase; hence, the hospitalization rate of these patients will also increase. Therefore, the role of hospitalists in terms of EOL care and POLST completion will become more important.

Continuity of care commonly affects patient satisfaction. It consists of provider continuity, information continuity, and management continuity (11). Since the hospitalists are not in charge of outpatient treatment and are only responsible for providing inpatient care, they have a limited role in continuity of care, such as providing the direction of treatment (12). If a patient does not have AD or has not discussed LST prior to his or her admission to a hospitalist ward and is nearing EOL due to the aggravation of the disease, the hospitalists and patients who have to decide on the level of LST will experience considerable confusion.

To overcome this problem, The Realistic Interpretation of Advance Directives (TRIAD) VIII research was conducted, where a video testimonial/message was found to improve communication between patients and medical providers (13).

For patients whose clinical condition is expected to worsen due to a malignant or chronic irreversible disease, the LST should be fully explained by a physician who has established sufficient rapport with the patient (14). The involvement of outpatient physicians in the completion of POLST is a way to overcome the discontinuity in care.

In this study, the patients were divided into two groups according to the status of outpatient physician involvement. The multivariate analysis in *Table 3* shows that the participation of outpatient physicians was significantly higher in patients with malignant diseases. The nature of cancer fosters long-term rapport between the patient and physician. In fact, most patients with malignant diseases want their oncologists to know about the course of their disease and life expectancy (15). Hence, oncologists must provide patients and their caregivers with accurate information about the disease prognosis and treatment options in a timely manner to enable rational decision making. Moreover, they also play a crucial role in EOL care and POLST completion in patients with malignant diseases (16).

The involvement of outpatient physicians also affected the POLST characteristics. According to the results of the multivariate analysis in *Table 3*, when the outpatient physician intervened during the completion of the POLST, the patients directly signed the POLST rather than their surrogates. The fact that the patients were the ones who signed this form indicate that they are paying attention, suggesting that the outpatient physician's involvement is more likely in such situations. In addition, if an outpatient physician was involved, the patients were more likely to choose comfort measures only when determining the LST type.

This study is the first to investigate the characteristics of POLST completion by hospitalists in patients with cancer and non-cancer illnesses. We also compared the characteristics of POLST completion according to the status of outpatient physician involvement. However, this study had some limitations. First, this was a retrospective cohort study conducted at a single referral center. The hospitalist's role in completing POLST may vary from hospital to hospital, as the hospitalist system operates differently depending on the needs of each hospital. Thus, further studies on POLST in various hospital settings are required. Second, this study has relatively little information on non-cancer illnesses, as most of the study participants were cancer patients. Hence, additional research is warranted to confirm the POLST status of patients with terminal chronic diseases other than cancer. Lastly, we determined whether the outpatient physician was involved in POLST completion based on the data documented in the charts, such as consultation replies or nursing records. Although it was not recorded on the chart, the possibility that the outpatient physician contributed to the patient's POLST could not be excluded. However, it seems reasonable to avoid including undocumented outpatient physicians' interventions, as medical records are an important tool for physicians to communicate with each other.

Conclusions

Outpatient physicians participated in POLST completion by hospitalists in less than half of the cases, and nongoal-concordant LST was reduced when the outpatient physicians were involved in POLST completion. Therefore, it is important to increase the continuity of care through the active participation of outpatient physicians in the EOL care of patients.

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Footnote

Reporting Checklist: The authors have completed the STROBE reporting checklist. Available at https://apm.amegroups.com/article/view/10.21037/apm-21-3158/rc

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Conflicts of Interest: All authors have completed the ICMJE uniform disclosure form (available at https://apm. amegroups.com/article/view/10.21037/apm-21-3158/coif). The authors have no conflicts of interest to declare.

Ethical Statement: The authors are accountable for all

Lee et al. POLSTs completed by hospitalists

aspects of the work in ensuring that questions related to the accuracy or integrity of any part of the work are appropriately investigated and resolved. The study was conducted in accordance with the Declaration of Helsinki (as revised in 2013). The SNUBH institutional review board reviewed and approved this study design (B-2012-655-107) and waived the need for obtaining an informed consent from participants.

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Patient	Name	Resident Registration Number	
Physician	Name	License Number	
	Affiliated Medical Institution		
Medical Institution	Name of the Medical Institution	Medical Institution Number	
	Address	Telephone Number	
Date			
Life-Sustaining	[] Cardiopulmonary Resuscitation		
Treatment	[] Mechanical Ventilation		
	[] Hemodialysis		
	[] Chemotherapy		
	[] Extracorporeal Membrane Oxygenation		
	[] Transfusion		
	[] Vasopressor Drugs		
The method of	[] Advance directive		
confirmation of the	[] POLST by the patient		
patient's decision	[] POLST by two family members		
	[] POLST by all family members		

Statement of implementation of decision on suspension of life-sustaining treatment

Date

Signature of the physician

Figure S1 Statement of implementation of decision on suspension of life-sustaining treatment.