AB156. SOH21AS129. Do surgical department discharge letters meet the HIQA national standard?

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Background: High quality health care is information reliant. Access to high quality and current information in a timely manner is imperative in the provision of quality patient care. A national standard for discharge summaries has been developed by the Health Information and Quality Authority (HIQA). A standard for surgical discharge letters is needed to avoid patient readmission, unnecessary presentation to primary care and to ensure high quality continuity of care in the community. The aim is to assess the quality of surgical discharge summaries at the University Hospital Limerick using the HIQA national Standard. To implement quality improvement strategies recommended by current research. To reassess the quality and close the audit loop.

Methods: One month of discharge summaries in 2019 were generated across four consultant surgeons at the University Hospital Limerick. Thirty-three percent of those were sampled evenly across consultants. Sixty patient discharge summaries were audited to HIQA standard 2013.

Results: The average performance across consultants was 58% (21–63%). The worst performing category was future management, 19.5%. The best performing categories were auto-populated, patient details 97% and primary care provider details, 100%. Patient medication details were compliant in 25% of discharge summaries. Admission and

discharge details were complete in 35% and the clinical narrative for an admission was present in 36%. Consultant sign off was not evident in any of the summaries audited.

Conclusions: The surgical discharge summaries audited are not currently compliant with the HIQA national standard. Research shows that NCHD training improves performance across categories, this will be the first strategy for improvement.

Keywords: Discharge summary; continuity of care; audit; health improvement quality authority national standard; surgery; symptomatic breast unit

Acknowledgments

Funding: None.

Footnote

Conflicts of Interest: The authors have no conflicts of interest to declare.

Ethical Statement: The authors are accountable for all aspects of the work in ensuring that questions related to the accuracy or integrity of any part of the work are appropriately investigated and resolved.

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doi: 10.21037/map-21-ab156

Cite this abstract as: Ferriter B, Lynch A, Keogh S, Merrigan A, Tormey S. Do surgical department discharge letters meet the HIQA national standard? Mesentery Peritoneum 2021;5:AB156.