

Peer Review File

Article information: <https://dx.doi.org/10.21037/jhmhp-20-121>

Reviewer A

Comment 1: How can the training improve residents' communication skills related to EHR, especially when patients raise sensitive psychosocial issues?

Reply 1: We appreciate this comment and have added text to provide more context about the clinics in which the resident training occurred and address response to sensitive issues.

Comment 2: How to determine which patient population will be the target of patient report result data collection? How to choose a specific outcome and its measures?

Reply 2: As our study did not relate to patient result reporting, the intent of this comment is unclear which limits our ability to respond.

Comment 3: How the electronic health record and its stage of development influenced the implementation of person-centered care planning in community mental health clinics?

Reply 3: As our study did not include community mental health clinics, the intent of this comment is unclear which limits our ability to respond.

Comment 4: What is the impact of a brief faculty training to improve patient-centered communication while using electronic health records?

Reply 4: Our brief faculty training was related to use of telehealth, not patient-centered EHR communication.

Comment 5: Integrating patient report results into EHRs can promote patient-centered care. How to aggregate data from multiple EHRs between organizations?

Reply 5: As our study did not relate to patient result reporting, the intent of this comment is unclear which limits our ability to respond.

Comment 6: How to effectively use digital data to provide patients with valuable care, quality measures and policy guidelines?

Reply 6: As our study did not relate to digital data reporting, the intent of this comment is unclear which limits our ability to respond.

Comment 7: How to display patient report result data in EHR? How will the clinical team take action based on the data reported by the patient and how will it be trained?

Reply 7: As our study did not relate to patient result reporting, the intent of this comment is unclear which limits our ability to respond.

Comment 8: How to integrate the electronic health record and patient-centered communication into the medical visit?

Reply 8: We have expanded the text in the descriptions of our interventions to better explain training residents to utilize patient-centered approaches while using the EHR.

Comment 9: More rigorous examination of EHR impacts on communication functions and their influences on patient outcomes is imperative for achieving patient-centered care.

How to develop future EHRs to focus on the role of communication in patient prognosis?

Reply 9: While this is beyond the scope of our paper, we do suggest in our conclusion that usability should be a focus of any future EHR efforts.

Reviewer B

Comment 1: for the reported change in encounters, I recommend the authors perform a statistical test to indicate whether the change was significant between the two years.

Reply 1: We have included a sentence providing results of our statistical testing.

Comment 2: perform a thorough edit of the manuscript for typos and grammar (e.g., inter-senior pair should be intern-senior; tenses abruptly change in the abstract).

Reply 2: We have edited the manuscript for typos and grammar.