Appendix 1 CODE-EM Family Survey Tool

CODE-EM Questionnaire

CODE	-EM Questionnaire						
1	There was enough help with nursing care in the ED, such as giving medicines, changing diapers and helping the patient find a comfortable position in bed.	Strongly agree	Agree	Neutra	l Disag	gree	Strongly disagree
2	The bed area in the ED and surrounding environment was comfortable for the patient.	Strongly agree	Agree	Neutra	utral Disagree		Strongly disagree
3	The bed area in the ED and surrounding environment was comfortable for the family.	Strongly agree	Agree	Neutra	ıl Disaç	gree	Strongly disagree
4	The bed area in the ED and surrounding environment had adequate privacy for the patient	Strongly agree	Agree	Neutra	ıl Disaç	gree	Strongly disagree
5	Did you have confidence and trust in the ED nurses who were caring for the patient?	Yes, in all of them	Yes, in s		No, not in any of the nurses		he nurses
6	Did you have confidence and trust in the ED doctors who were caring for the patient?	Yes, in all of them	Yes, in s		No, not in any of the doctors		
7	In your opinion, during the patient's stay in the ED, did the patient appear to be in pain?	Yes, all of the time	Yes, som tim		•	No, s/he did not ppear to be in pain	
8	In your view, did the doctors and nurses in the ED do enough to help relieve the pain?	Yes, all of the time	Yes, som tim		No, not at all	•	plicable, s/he not in pain
9	In your opinion, during the stay in the ED, did the patient appear to be restless?	Yes, all of the time	Yes, som tim		No, s/he did not appear to be restless		
10	In your view, did the doctors and nurses in the emergency department do enough to help relieve the restlessness?	Yes, all of the time	Yes, som tim		No, not at all		plicable, s/he not restless
11	In your opinion, during the stay in the ED, did the patient appear to have a "noisy rattle when breathing?	Yes, all of the time	Yes, som tim		•	e did not have a noisy rattle to the breathing	
12	In your view, did the doctors and nurses in the ED do enough to help relieve the "noisy rattle" when breathing?	Yes, all of the time	Yes, som tim		No, Not applicable not at all did not have a rattle to the bre		t have a noisy
13	In your opinion, during the stay in the emergency department, did the patient appear to have difficulty breathing?	Yes, all of the time	Yes, som tim		No, s/he did not have difficulty breathing		
14	In your view, did the doctors and nurses in the emergency department do enough to help relieve the breathing difficulty?	Yes, all of the time	Yes, som tim		No, not at all	did not	plicable, s/he have difficulty reathing
15	During the time in the ED, the patient's care and treatment was discussed with you and/or the family.	Strongly agree	Agree	Neutr	al Disa	agree	Strongly disagree
16	The healthcare team at the ED explained the patient's condition and treatment in a way you found easy or difficult to understand.	Very easy	Easy	Neutr	al Diff	ficult	Very Difficult
17	How would you assess the overall level of emotional support given to you by the ED healthcare team?	Very poor	Poor	Fair	. Go	ood	Excellent
18	The ED healthcare team discussed the patient's religious or spiritual needs.	Strongly agree	Agree	Neutr	eutral Disagree		Strongly disagree
19	Were you told that the patient would be likely to die soon?	Yes No					
19a)	If yes, who told you s/he was likely to pass away soon?						
20	Did a member of the ED healthcare team talk to you about what to expect during the dying process (e.g. what symptoms may arise)?	Yes No					
20a)	If yes \rightarrow Was the discussion about what to expect during the dying process helpful?	Yes			No		
20b)	If no \rightarrow Would a discussion about what to expect during the dying process have been helpful?	Yes			No		
21	In your view, the patient was treated with respect and dignity by the ED doctors.	Strongly agree	Agree	Neutr	al Disa	agree	Strongly disagree
22	In your view, the patient treated with respect and dignity by the ED nurses.	Strongly agree	Agree	Neutr	al Disa	agree	Strongly disagree
23	Overall, in your opinion, were you adequately supported during the patient's stay in ED?	`	⁄es			No	

CODE-EM, Care of the Dying Evaluation - Emergency Medicine; ED, emergency department.

4	The bed area and surrounding environment had adequate privacy for him/her. Scale:	surrounding environment had	 Specific to ED stay Modification in scale: remove "NA,
	Not applicable, s/he died at homeStrongly agree	adequate privacy for the patient.	s/he died at home" option
	AgreeNeither agree nor disagree		
	Disagree		
_	Strongly disagree	0. "	
5	In your opinion, how clean was the ward area that s/he was in? Scale:	Omit	Not a major issue in ED
	Not applicable, s/he died at homeVery clean		
	Fairly clean		
•	Not at all clean	5	0 15 1 50 1
6	Did you have confidence and trust in the nurses who were caring for him/her? Scale:	Did you have confidence and trust in the ED nurses who were caring	Specific to ED stay
	Yes, in all of themYes, in some of them	for the patient? -Use same scale	
	No, not in any of the nurses	-Ose same scale	
7	Did you have confidence and trust in the doctors who were caring for him/her?	Did you have confidence and trust	Specific to ED stay
	Scale: • Yes, in all of them	in the ED doctors who were caring for the patient?	
	Yes, in some of themNo, not in any of the doctors	-Use same scale	
8	The nurses had time to listen and discuss his/her condition with me.	Omit	As time is often limited due to
	Scale:		the fast pace in ED, effective
	Strongly agreeAgree		communication by ED staff may be better measured by how much the
	Neither agree nor disagreeDisagree		family was involved and understood i.e., questions 16 and 19 below.
	Strongly disagree		10, 400010.10 10 0.10 10 000011
9	The doctors had time to listen and discuss his/her condition with me. Scale:	Omit	As above
	Strongly agree		
	AgreeNeither agree nor disagree		
	Disagree		
10	 Strongly disagree In your opinion, during the last two days, did s/he appear to be in pain? 	In your opinion, during the patient's	Specific to ED stay
10	Scale:	stay in the ED, did the patient	opositio to EB stay
	Yes, all of the timeYes, some of the time	appear to be in pain? -Use same scale	
	No, s/he did not appear to be in pain		
11	In your view, did the doctors and nurses do enough to help relieve the pain? Scale:	In your view, did the doctors and nurses in the ED do enough to help	Specific to ED stay
	Yes, all of the time	relieve the pain?	
	Yes, some of the timeNo, not at all	-Use same scale	
	Not applicable, s/he was not in pain		0 10 -
12	In your opinion, during the last two days, did s/he appear to be restless? Scale:	In your opinion, during the stay in the ED , did the patient appear to be	Specific to ED stay
	Yes, all of the time	restless?	
	Yes, some of the timeNo, s/he did not appear to be restless	-Use same scale	
13	In your view, did the doctors and nurses do enough to help relieve the restlessness?	In your view, did the doctors	Specific to ED stay
	Scale: • Yes, all of the time	and nurses in the emergency department do enough to help	
	Yes, some of the time	relieve the restlessness?	
	No, not at allNot applicable, s/he was not restless	-Use same scale	
14	In your opinion, during the last two days, did s/he appear to have a 'noisy rattle' to his/	In your opinion, during the stay	Specific to ED stay
	her breathing? Scale:	in the ED, did the patient appear to have a "noisy rattle" when	
	Yes, all of the timeYes, some of the time	breathing? -Use same scale	
	No, s/he did not have a noisy rattle to the breathing	-Ose same scale	
15	In your view, did the doctors and nurses do enough to help relieve the 'noisy rattle' to	In your view, did the doctors and	Specific to ED stay
	his/her breathing? Scale:	nurses in the ED do enough to help relieve the "noisy rattle" when	
	Yes, all of the timeYes, some of the time	breathing? -Use same scale	
	No, not at all	OSC Same Scale	
	Not applicable, s/he did not have a noisy rattle to the breathing		
		In your opinion, during the stay in the emergency department,	Additional question, to review the 4 main symptoms (pain/SOB/rattle/
		did the patient appear to have	agitation) included in our clinical
			charts.
		difficulty breathing? -Use same scale as above	
		-Use same scale as above In your view, did the doctors	As above
		-Use same scale as above	
		-Use same scale as above In your view, did the doctors and nurses in the emergency department do enough to help relieve the breathing difficulty?	
16	During the last two days, how involved were you with the decisions about his/her care	-Use same scale as above In your view, did the doctors and nurses in the emergency department do enough to help relieve the breathing difficulty? -Use same scale as above	As above
16	During the last two days, how involved were you with the decisions about his/her care and treatment?	In your view, did the doctors and nurses in the emergency department do enough to help relieve the breathing difficulty? -Use same scale as above During the time in the ED, the patient's care and treatment was	As above Specific to ED stay and a more objective measure of
16		-Use same scale as above In your view, did the doctors and nurses in the emergency department do enough to help relieve the breathing difficulty? -Use same scale as above During the time in the ED, the	As above Specific to ED stay and a
16	and treatment? Scale: • Very involved • Fairly involved	In your view, did the doctors and nurses in the emergency department do enough to help relieve the breathing difficulty? -Use same scale as above During the time in the ED, the patient's care and treatment was discussed with you and/or the family. Scale:	As above Specific to ED stay and a more objective measure of communication by ED staff.
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	and treatment? Scale: Very involved Fairly involved Not involved Did any of the healthcare team discuss with you whether giving fluids through a 'drip' would be appropriate in the last two days of life? Scale:	In your view, did the doctors and nurses in the emergency department do enough to help relieve the breathing difficulty? -Use same scale as above During the time in the ED, the patient's care and treatment was discussed with you and/or the family. Scale: Strongly agree Agree Neither agree nor disagree Strongly disagree	As above Specific to ED stay and a more objective measure of communication by ED staff. Rephrased as a statement using a 5-point scale.
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Omit = question not to be included in our study; In bold = changes in wording of the question; The patient is referred to as the "patient" rather than s/he or him/her to suit our local language use. CODE™, Care of the Dying Evaluation; ED, emergency department.

Omit

In your view, the patient treated

with respect and dignity by the

In your view, the patient treated

with respect and dignity by the

• Neither agree nor disagree

Overall, in your opinion, were you

adequately supported during the

ED doctors.

ED nurses.

Strongly agree

patient's stay in ED?

-Use same scale

Scale:

Agree

 Disagree • Strongly disagree

• Not sure Don't know

her death. Scale:

 Disagree Strongly disagree

manner? Scale: Yes No

life?

Scale: Always

Never

life?

Scale:

Yes

No

• Don't know

Most of the time

Some of the time

 Strongly agree Agree

• Yes, it was the right place • No, it was not the right place

Neither agree nor disagree

Please answer for both doctors and nurses

27 I was given enough help and support by the healthcare team at the actual time of his/

Not applicable, I didn't have any contact with the healthcare team

28 After s/he had died, did individuals from the healthcare team deal with you in a sensitive Omit

How much of the time was s/he treated with respect and dignity in the last two days of

Overall, in your opinion, were you adequately supported during his/her last two days of

Patient may not have died in the ED

Patient may not have died in the ED

Same but we have formatted as 2

-Using the standard 5-point scale

separate questions.

Specific to ED

1. Sheet fire questions only in understanded records of 12 miles o	Questions	Yes	No	Open question results	Actions on the questionnaire revision
In the case this bolimprocess		30 (100%)	0 (0%)		·
Die tiege over met per temporation 2. Die ner personne make temporation 3. Die ner personne make temporation 3. Die ner personne make temporation 4. Die ner personne make temporation 3. Die ner personne make temporation 4. Die ner personne make temporation 3. Die ner personne make temporation 4. Die ner personne make temporation 3. Die ner personne make temporation 4. Die ner personne make temporation 3. Die ner personne make temporation 4. Die ner personne make temporation 4. Die ner personne make temporation 4. Die ner personne make temporation 5. Die ner personne make temporation make temporation 5. D					
Designation of the properties of the properties and	1b. How can this be improved?				
20. How can this be improved? A What are your things from the investor of the security of control at the size of control at the size of control at the security of control at		7 (23.3%)	23 (76.7%)		
Services and the personnel was be arrived of the elect in a large content of the epoch of CD was contention, but if it is equipped. The content of the epoch of CD was contention, but if it is equipped and content of the epoch of CD was contention, but if it is equipped and content of the epoch of CD was contention, and the personnel content of the epoch of CD was content on the personnel content of the epoch of CD was content on the epoch of the content of the epoch of CD was content on the epoch of CD was content to the epoch of CD was content on the	2a. If yes, which questions?			Q13, Q19	
A. What are your thoughts on the length of the specimen of your process between the length of the organization and process or the length of the control of the state of the specimen of the sp	2b. How can this be improved?			breathe when he arrived at the ED. He also noticed that the space in ED was constrained, but felt it was understandable. Hence, he	
The participants of the purpose of the previous services and the continuent or some and any point in the warms in the information of content and point in the warms of the previous services and the processor in several and point in the warms of the previous services and the previous of the previous of contents of the previous of the previous of				He suggested to change to something more neutral (i.e., worsen).	
Commence					
S. View any of the questions invescent? 3. If yes, which questions invescent? 3. If yes, which questions? 3. If yes, which questions is the patient of the postular of the patient				difficult to answer as the topic was on death at a point in time when their loved ones were actively dying. Overall, the questions made	
2. Were any of the questions irretrount? 2. 17 (20.24) 20 (20.7 (18. CP19, QC0) 3. 18 (yes, within questions?) 3. 18 (yes) (yes					
3. Men any of the questions irrelevant? 30. If year, which questions? 30. How can this be improved? 30. How can be the improved? 30. How can this be im					
Sa. If yes, which questions? 30. Now can this be improved? 30. Of a concidence in safety decreases and thus, should not be assed these questions. (Subject ID CPPOD), female) 30. The respondent of that the vasu masks to let if it his granditative was in the patient year unconscaus. Ne that is that if there was in the control of the patient in the patient of the patient in p	2. Ware any of the questions irrelevant?	7 (00 20/)	22 (76 70/)	(Subject ID NPP011, male)	No actions
with confidence in staffprofessional and thus, should not be asked these questions. Subject D CPP001, framely of the parenther was in pain as he (plasted by we unconscious. He hinds: that if there were no synchroms, the family oward not have sent the patient to the CD. Than he left that the could tator the questions accordingly. Subject D KPP004, male) O15 Subject D KPP004, male) O16 Subject D KPP004, male) O17 Subject D KPP004, male) O18 A CQU. One respondent mentioned that these two questions semident and may also be insentible. Subject D KPP004, male) O18 A CQU. One respondent mentioned that these two questions semident and may also be insentible. Subject D KPP004, male) O20 Participant felt that the question was irrelevent as he was already aware of drying process beforehand. (Subject D KPP007, male) O20 Participant felt that the question was irrelevent as he was already aware of drying process beforehand. (Subject D KPP007, male) O20 Participant felt that the question was irrelevent as he was already aware of drying process beforehand. (Subject D KPP007, male) O20 Participant felt that the question was irrelevent as he was already aware of drying process beforehand. (Subject D KPP007, male) O20 Participant felt that the question was irrelevent as he was already aware of drying process beforehand. (Subject D KPP007, male) O20 Participant felt that the question was irrelevent as he was already aware of drying process beforehand. (Subject D KPP007, male) O20 Participant felt that the question was irrelevent as he was already aware of drying process beforehand. (Subject D KPP007, male) O20 Participant felt that the question of the patient of driving the patient is desirable of the patient of the patient is desirable of	•	7 (23.370)	23 (70.770)	Q5, Q6, Q7, Q18, Q19, Q20	No actions
Value Valu	3b. How can this be improved?			with confidence in staff/professionals and thus, should not be asked	
author of all "Subject ID KPPO04, male) 4. What are your thoughts on the length of this survey or droughts on the length of this survey. 4. What are your thoughts on the length of this survey? 4. What are your thoughts on the length of this survey? 4. What are your thoughts on the length of this survey? 4. What are your thoughts on the length of this survey? 4. If you long, which questions should be taken out? 5. Was the survey conducted at an appropriate what would be a better thring? (Other options e.g., and things the survey conducted at an appropriate, what would be a better thring? (Other options e.g., and the survey throughts a week later, etc) 6. Any other feedback you would like to share with us? 6. Any other feedback you would like to share with us? 6. Any other feedback you would like to share with us? 6. Any other feedback you would like to share with us? 6. Provided the provided and propoplities, what were the condition of the patient in the EDIA feedback you would like to share with us? 6. Any other feedback you would like to share with us? 6. Any other feedback you would like to share with us? 6. Any other feedback you would like to share with us? 6. Any other feedback you would like to share with us? 6. Any other feedback you would like to share with us? 6. Any other feedback you would like to share with us? 6. Any other feedback you would like to share with us? 6. Any other feedback you would like to share with us? 6. Any other feedback you would like to share with us would like t				was in pain as he (patient) was unconscious. He thinks that if there were no symptoms, the family would not have sent the patient to the ED, thus he felt that we could tailor the questions accordingly.	
Care					
4. What are your thoughts on the length of this survey? 4. What are your thoughts on the length of this length of taken out? 5. What he survey conducted at an appropriate what would be a better triming? Other options e.g. anough to done is of the ED/After the patient's definition of the District the this would be a better triming? Other options e.g. anough to done is of the ED/After the patient's definition of the patient's anough of the Other than a properties of the Complete of the Subject ID KPP003, make) 5. May the survey conducted at an appropriate, what would be a better triming? Other options e.g. anough to do done later in the ED/After the patient's definition of the patient's confidence of the Complete of the Subject ID KPP003, female) • "The Varies of Subject ID KPP003, female) • "The Windle of the Subject ID KPP003, female) • "The Windle of the Subject ID KPP003, female) • "The Windle of the Subject ID KPP003, female) • "The Windle of the Subject ID KPP003, female) • "The Windle of the Subject ID KPP003, female) • "The Windle of the Subject ID KPP003, female) • "The Windle of the Subject ID KPP003, female) • "The Windle of the Subject ID KPP003, female) • "The Windle of the Subject ID KPP003, female) • "The Windle of the Subject ID KPP003, female) • "The Windle of the Subject ID KPP003, female) • "The Windle of the Subject ID KPP003, female) • "A week later would be more appropriate." (Subject ID KPP001, male) • "Range of choices should be shortened." (Subject ID KPP001, male) • "Range of choices should be shortened." (Subject ID KPP003, female) • "Magnit be too long for others in this situation" (Subject ID KPP004, male) • "The timing of conducting the survey can be quire subjective. But for family, it was appropriate. Waiting time for bed is too long." (Subject ID KPP003, female) • "Length of survey might be subjective; depends on the state of mind of the interviewee. Weating time for bed is unbearable." (Subject ID KPP003, female)				Q18 (Subject KPP006 did not choose any answers): One participant felt that this question was irrelevant and may also be insensitive.	
4. What are your thoughts on the length of this survey? 4. What are your thoughts on the length of this survey? 4. What are your thoughts on the length of this survey? 5. Was the survey conducted at an appropriate of the survey conducted at an appropriate of the survey conducted at an appropriate what would be a better timing? 5. Was the survey conducted at an appropriate, what would be a better timing? (Other options e.g., should be done later in the ED/after the patient's demise/a week later, etc) 5. Was the survey conducted at an appropriate, what would be a better timing? (Other options e.g., should be done later in the ED/after the patient's demise/a week later, etc) 5. Was the survey conducted at an appropriate, what would be a better timing? (Other options e.g., should be done later in the ED/after the patient's demise/a week later, etc) 6. Any other feedback you would like to share with use? 6. Any other feedback you would like to share with use? 6. Any other feedback you would like to share with use? 6. Any other feedback you would like to share with use? 7. What is used to day after demise? (Subject ID NPPOO2, male) 8. Who actions of "The firmings would depend on the condition of the patient." (Subject ID NPPOO1, male) 9. Where is no 'pood time. It all depends on individuals' coping." (Subject ID NPPOO1, male) 9. Where is no 'pood time. It all depends on individuals' coping." (Subject ID NPPOO1, male) 10. Pool of the subject ID NPPOO1, male) 10. Pool of the subject ID NPPOO1, male) 10. Pool of the subject ID NPPOO1, male) 11. What is not be able to be due to be one place of the body other than the mortuary while waiting for undertake. (Subject ID NPPOO1, male) 12. What is the firming of conducting the survey can be quire subjective. But for farmly, it was appropriate. Waiting time for bed is too long." (Subject ID NPPOO1, female) 12. When little the subject is the probability of deaths. Subject ID NPPOO1, male) 13. What is the firming of conducting the survey can be quire subjective.				Q19 & Q20: One respondent mentioned that these two questions	
4a. It too long, which questions should be taken out? 5. Was the survey conducted at an appropriate of the first of the state of the s				already aware of dying process beforehand. (Subject ID KPP003,	
5. Was the survey conducted at an appropriate printing? 5a. If you feel the timing was inappropriate, what would be a better timing? (Other options e.g. arbould be done later in the ED/after the patient's demise/a week later, etc) • "At least 1 day after demise" (Subject ID KPP003, maile) • "At least 1 day after demise" (Subject ID KPP006, female) • "Linsure" (Subject ID KPP003, female) • "Unsure" (Subject ID KPP003, female) • "Unsure" (Subject ID KPP003, female) • "Unsure" (Subject ID KPP003, female) • "There is no 'good' time. It all depends on individuals' coping." (Subject ID NPP011, male) • "A week later would be more appropriate." (Subject ID NPP012, male) • "A week later would be more appropriate." (Subject ID NPP012, male) • "A week later would be more appropriate." (Subject ID NPP012, male) • "A week later would be more appropriate." (Subject ID NPP012, male) • "A week later would be more appropriate." (Subject ID NPP012, male) • "Range of choices should be shortened." (Subject ID KPP007, male) • "Range of choices should be shortened." (Subject ID KPP007, male) • "Range of choices should be shortened." (Subject ID KPP007, male) • "Might be too long for others in this situation." (Subject ID KPP007, male) • "Might be too long for others in this situation." (Subject ID KPP007, male) • "Might be too long for others in this situation." (Subject ID KPP007, male) • "Might be too long for others in this situation." (Subject ID KPP007, male) • "Length of survey might be subjective, depends on the state of "Length, it was appropriate. Waiting time for bed is too long." (Subject ID NPP001, female) • "Length of survey might be subjective, depends on the state of "Length, it was appropriate. Waiting time for bed is unbearable." (Subject ID NPP003, female)			-		No actions
5. Was the survey conducted at an appropriate timing? 5a. If you feel the timing was inappropriate, what would be a better timing? (Other options e.g. should be done later in the ED/after the patient's demise/a week later, etc) • "At least 1 day after demise" (Subject ID KPP003, male) • "IT-2 days after admission to ward" (Subject ID KPP006, female) • "IT-2 days after admission to ward" (Subject ID KPP006, female) • "IT-2 days after admission to ward" (Subject ID KPP006, female) • "IT-2 days after admission to ward" (Subject ID KPP006, female) • "The timing) would depend on the condition of the patient." (Subject ID KPP003, female) • "The timing would be after the patient had "completed" the stay (i.e. admitted to inpatient ward). (Subject ID KP) (Subject ID KPP004, male) • "There is no "good" time. It all depends on individuals' coping." (Subject ID KPP011, male) • "A week later would be more appropriate." (Subject ID KPP012, male) • "A week later would be more appropriate." (Subject ID KPP007, male) • "Range of choices should be shortened." (Subject ID KPP001, male) • "Range of choices should be shortened." (Subject ID KPP001, male) • "Range of choices should be shortened." (Subject ID KPP001, male) • "The timing of conducting the subject ID KPP001, male) • "The timing of conducting the survey can be quire subjective. But for family, it was appropriate. Waiting time for bed is too long." (Subject ID KPP003, female) • "The timing of conducting the survey can be quire subjective. But for family, it was appropriate." (Subject ID KPP001, female) • "The timing of conducting the survey can be quire subjective. But for family, it was appropriate." (Subject ID KPP003, female) • "Length of survey might be subjective; depends on the state of mind of the interviewee. Waiting time for bed is too long." (Subject ID KPP003, female)				"Not sure, slightly too long." (Subject ID KPP007, female)	
would be a better timing? (Other options e.g. should be done later in the ED/after the patient's demise/a week later, etc) - "At least 1 day after demise" (Subject ID KPP008, female) - "Unsure" (Subject ID KPP008, female) - "Unsure" (Subject ID KPP008, female) - "Unsure" (Subject ID KPP008, female) - "The timing) would depend on the condition of the patient." (Subject ID NPP003, female) - "The timing of would be after the patient had "completed" the stay (i.e. admitted to inpatient ward), (Subject ID NPP012, male) - "There is no 'good' time. It all depends on individuals' coping." (Subject ID NPP012, male) - "A week later would be more appropriate." (Subject ID NPP012, male) - "A week later would be more appropriate." (Subject ID NPP012, male) - "Range of choices should be shortened." (Subject ID KPP001, male) - "Range of choices should be shortened." (Subject ID KPP001, male) - "Range of choices should be shortened." (Subject ID KPP001, male) - "The timing of conducting the survey can be quire subjective. But for family, it was appropriate. Waiting time for bed is unbearable." (Subject ID NPP01, female) - "The timing of conducting the survey can be quire subjective. But for family, it was appropriate. Waiting time for bed is unbearable." (Subject ID NPP01, female)	5. Was the survey conducted at an appropriate	20 (66.7%)	10 (33.3%)		No actions
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"Unsure" (Subject ID KPP008, female) "(The timing) would depend on the condition of the patient." (Subject ID NPP003, female) One respondent felt that the stay in ED was not long enough and a more appropriate time would be after the patient had "completed" the stay (i.e. admitted to inpatient ward). (Subject ID NPP004, male) "There is no 'good' time. It all depends on individuals' coping." (Subject ID NPP011, male) "A week later would be more appropriate." (Subject ID NPP012, male) "A week later would be more appropriate." (Subject ID NPP012, male) "A week later would be more appropriate." (Subject ID NPP012, male) "A week later would be more appropriate." (Subject ID NPP013, male) "A weak later would be more appropriate." (Subject ID NPP014, male) "For Question 19, one respondent commented that "Yes or No" does not answer the question as the attending doctor did not explicitly state imminent demise but merely explained in terms of higher probability of death. (Subject ID KPP004, male) "Wilght be too long for others in this situation" (Subject ID KPP008, female) "The timing of conducting the survey can be quire subjective. But for family, it was appropriate. Waiting time for bed is too long." (Subject ID NPP001, female) "Length of survey might be subjective; depends on the state of mind of the interviewee. Waiting time for bed is unbearable." (Subject ID NPP003, female)	should be done later in the ED/after the patient's				
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