

Appendix 1: survey questions

Please answer the following questions as they refer to your hospitalization after your traumatic injury.

- During this hospital stay, how often did nurses treat you with courtesy and respect?
Never/sometimes/usually/always
- During this hospital stay, how often did nurses listen carefully to you?
Never/sometimes/usually/always
- During this hospital stay, how often did nurses explain things in a way you could understand?
Never/sometimes/usually/always
- During this hospital stay, how often did doctors treat you with courtesy and respect?
Never/sometimes/usually/always
- During this hospital stay, how often did doctors listen carefully to you?
Never/sometimes/usually/always
- During this hospital stay, how often did doctors explain things in a way you could understand?
Never/sometimes/usually/always
- Using any number from 0 to 10, where 0 is the worst hospital possible and 10 is the best hospital possible, what number would you use to rate this hospital during your stay?
Worst hospital possible=0 → best hospital possible = 10
- Would you recommend this hospital to your friends and family?
Definitely no/probably no/probably yes/definitely yes
- During this hospital stay, staff took my preferences and those of my family or caregiver into account in deciding what my health care needs would be when I left.
Strongly disagree/disagree/agree/strongly agree
- When I left the hospital, I had a good understanding of the things I was responsible for in managing my health.
Strongly disagree/disagree/agree/strongly agree
- When I left the hospital, I clearly understood the purpose for taking each of my medications.
Strongly disagree/disagree/agree/strongly agree
- After discharged from this hospital stay, did you have inpatient visit or emergency room visit within 30 days for any reason?
None/Inpatient visit only/emergency room visit only/both inpatient and emergency room visit
- During this hospital stay, did you have to stay in the hospital longer than you expected?
Yes/no/not sure
- During this hospital stay, did you have any of the following?
Pneumonia/urinary tract infection/drug and alcohol withdrawal syndrome/thrombophlebitis/unplanned intubation/
cardiac arrest/unplanned return to ICU/acute kidney injury/none of the above/not sure
Please answer the following questions about yourself.
- What is your age?
18–24/25–34/35–44/45–54/55–64/65–74/75–84/85+
- What is your sex?
Male/female
- Choose one or more races that you consider yourself to be:
White/Black or African American/American Indian or Native American/Asian/Native Hawaiian or Pacific Islander/
other
- What is the highest level of grade or level of school that you have completed?
8th grade or less/some high school but did not graduate/high school graduate or GED/some college or 2-year degree/4-

year college graduate/more than 4-year college degree

- What is your zipcode?
- In general, how do you rate your overall health?
Excellent/very good/good/fair/poor
- In general, how would you rate your overall mental or emotional health?
Excellent/very good/good/fair/poor