Table S1 Topic guide for the pregnant women

- What do you know about COVID-19?
- Given that you became pregnant in the middle of the pandemic, what were your concerns about your health and the health of your baby?
- Assuming that you already became pregnant before the pandemic happened, what were the changes in prenatal care services you experienced during the pandemic? How did it affect your childbirth?
- What were the following healthcare facilities did you visit for prenatal care services during your pregnancy? Why did you choose those facilities?
- How often did you go to the healthcare facilities you have mentioned?
- Because of the pandemic what were the following protocols that you must follow when you visit those health center because of the pandemic?
- How did these protocols affect your visits? Do you think these protocols affected you in a bad or good way? Kindly explain further.
- Do you think these protocols or limitations affected you in a bad or good way? And why?
- What prenatal health services do you receive when you visit the clinic during your pregnancy? Please specify.
- How did these services accompany your needs during pregnancy?
- What did you like most and least about the prenatal care services at your designated health center?
- How will you encourage other prenatal women to receive the same care and services from these healthcare facilities given that COVID-19 is still apparent today?
- Will you recommend these healthcare facilities to your fellow pregnant women? Why or why not?

Table S2 Topic guide for the healthcare providers

- How long have you been working as a healthcare provider in this healthcare facility?
- Why have you chosen this field of your profession?
- What kind of services do you usually provide for pregnant women?
- If you have been working even before the COVID-19 pandemic started, what differences have you observed when it comes to the prenatal care services that you provide? Kindly explain in detail the difference between, pre-pandemic, pandemic and post-pandemic.
- What are the following protocols and rules that you must follow in handling pregnant women during the surge of the COVID-19 pandemic? Kindly explain in detail the difference between pandemic and post-pandemic.
- Based on your observations, what are the reasons pregnant women hinder pregnant women from receiving prenatal health care services?
- How will you encourage pregnant women who might have doubts about the prenatal care services you provide that prenatal care services are safe and trustworthy?
- Does the healthcare facility gather patient's feedbacks about the prenatal care services? If yes, how?
- What are the benefits or improvements you perceived that pregnant women have received after visiting the healthcare facility?
- In your opinion, what would you like to suggest in order to address the barriers of primary healthcare facilities and for the improvement of the prenatal care services?